

THE PHC CERNER LEARNER

From the desk of Dr. Janet Simons

Your by physicians, for physicians source for Informatics updates at PHC

EDITOR'S NOTE

Some exciting news on the AI front: we're kicking off a pilot of the Oracle Clinical AI Agent (CAA) inside Cerner in June. CAA brings AI assistance right into the chart. Pilot physicians have already been identified, so this round is closed, but I'll share what we learn as the pilot progresses and let you know when broader access opens up.

While we're on the topic, a gentle reminder. PHC policy still says no identifiable patient information into any externally hosted system that hasn't been formally approved, and yes, that includes the consumer chatbots and AI scribes that many of us have been exploring. Watch this space!

Janet

DIGITAL FAXING



DID YOU KNOW?

As of May 28, 2026 all incoming faxes at SPH will only be received digitally on the units. Manual outbound faxing will not be available after moving to NSPH in February 2027

Consider signing up for a **RightFax** account now to start faxing documents out digitally. Your RightFax account will not be tied to any hospital fax lines or to Cerner –so you can change your own sender information from your account whenever you need to:

- [PHC RightFax Web App Demo - Video \(6 min\)](#)
- Sign up using the [Digital Fax Request Form - Self-Service Portal - PHSA VCH PHC](#) Select only the *outbound faxing* option in the form.
- For more details visit: [RightFax Expansion project \(Current SPH\)](#)



REMINDER

Cerner allows faxing of signed prescriptions directly to a patient's preferred pharmacy as well as the direct faxing of documentation:

- [Send eFax Prescription](#)
- [Print or Fax a Single Document Using Medical Record Request](#)

Questions/Support Email: ProviderInformatics@phc.ca

CERNER LEARNER ARCHIVES

Looking for a topic covered in previous Cerner Learners? Check out the archives available at phcmedstaff.ca/cerner

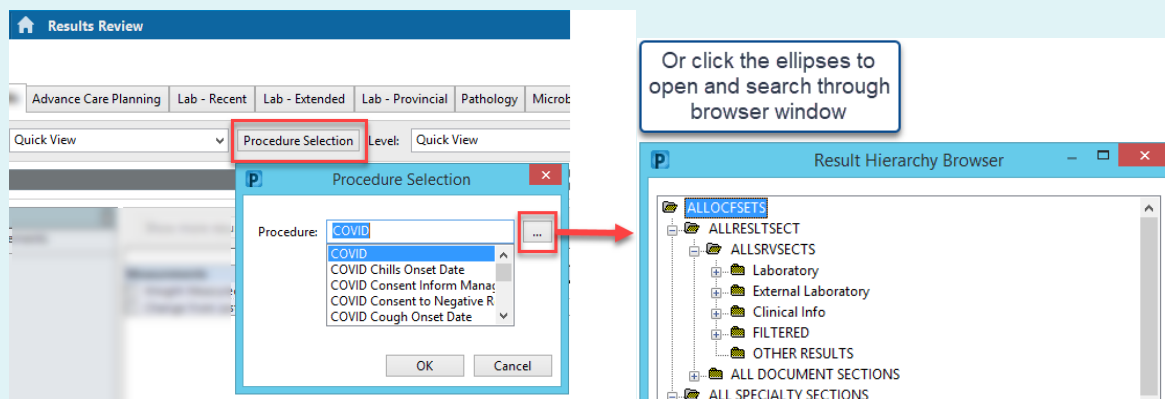


Searching Results Review

Procedure Selection - search box embedded within Result Review that allows a summary list back to 2019

Are you tired of searching through Result Review for a certain lab value for a patient with many results? Or looking for something specific, like bowel symptoms, COVID vaccinations, prior medication trials e.g. Clozapine or procedures including CT scans? Try the **Procedure Selection** button.

Keep in mind, information is pulled only from Cerner documented at PHC or other Cerner sites. For province-wide information, CareConnect would remain the standard resource.



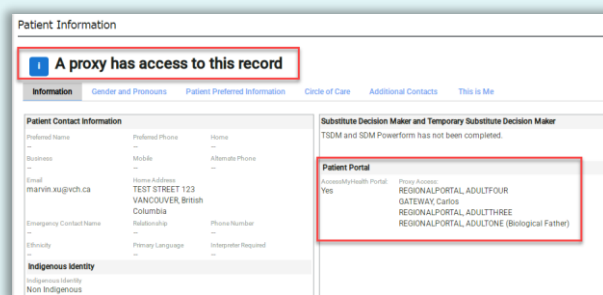
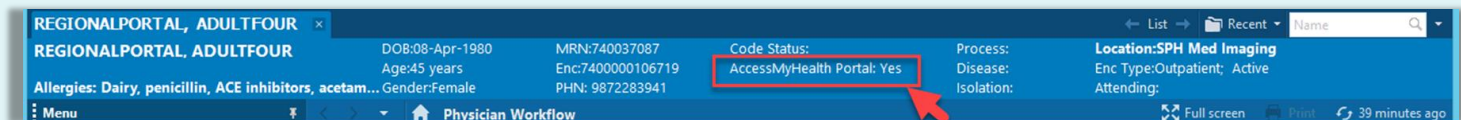
Lessons Learned AccessMyHealth Patient Portal

Your patient may have consented for a support person(s) or family member(s) to have access to their medical chart by granting proxy to their Patient Portal account.

Carefully consider information that is added to your note, particularly when copying & pasting from other clinicians documentation or when including information that may be sensitive and/or about a third party : [AccessMyHealth - Proxy fact sheet for medical staff and health care teams.pdf](#)

The **banner bar** will display **Yes** if the patient has accessed the portal.

Proxy access will be indicated in the **Patient Information** MPAGE component.



The following note types (with some exceptions by medical specialty) will distribute to the portal:

- Consult Notes
- Operative Reports
- Procedure Notes
- Discharge Summaries
- Clinic Notes
- Patient Handouts