



EOI – Physician Operations Lead, Emergency Medicine

Position Summary

Within the context of a patient and family-centered model of care, and in accordance with the Mission, Vision, Values and strategic directions of Providence Health Care ("Providence"), we are seeking qualified candidates from the Department of Emergency Medicine for the role of Physician Operations Lead, Emergency Medicine (the "POL") at St. Paul's Hospital. The POL provides leadership support to the Department of Emergency Medicine (the "Department") in the delivery and management of high quality patient care. This includes program planning and management of Medical Staff resources, quality improvement, and upholding patient and family-centered care. The POL will have the following responsibilities:

- Support the development and achievement of Department goals;
- Manage Medical Staff resources, scheduling, volumes, workflow, etc.;
- Support recruitment and orientation initiatives of the Department;
- Participates in planning on behalf of the Department for New St. Paul's and any other redevelopment opportunities;
- Partner with operational leadership and external stakeholders;
- Support and develop quality of care and patient safety initiatives;
- Evaluate the quality of medical care delivered in the Department of Emergency Medicine;
- Attend regular and ad hoc meetings as required to carry out the duties of the role; and
- Stand-in for the Head, Department of Emergency Medicine (the "Department Head") as required.

In completing their responsibilities, the POL will work in collaboration with the Physician Program Director, Emergency Services and the Program Director, Emergency Services. The POL reports to the Chief Operations Officer and the Department Head, and is accountable to the Vice President of Medical Affairs, through the Department Head, for academic and professional practice matters.

The time commitment under this contract is approximately up to **6 hours (0.75 days) per week**, with a leadership stipend in accordance with the Health Employers Association of British Columbia Medical Leadership Compensation Framework. **This position is for a 3 year term**, with the possibility of renewal.

Qualifications

Qualified candidates must be a member of the Department of Emergency Medicine, and must:

- demonstrate strong leadership skills including the ability to effectively manage teams;

- have excellent interpersonal communication skills with the ability to work collaboratively within a multidisciplinary team;
- have the ability to deal with a host of interdisciplinary issues involving professional and resource allocation challenges;
- have exceptional problem-solving skills and the ability to help others to use the same analytical thought processes; and
- have credibility among their peers and the ability to build strategic partnerships across Providence.

The successful candidates will also exemplify Providence's values and contribute to a culture of equity, diversity, and inclusion.

Why PHC

Providence is a non-profit Catholic organization that provides services in partnership with Vancouver Coastal Health and the Provincial Health Services Authority. At Providence we embrace compassionate care, social justice, and innovation while delivering medical services to vulnerable populations across Vancouver and its neighbouring communities. As we look towards the future, we are led by four strategic pillars: quality-forward, people-forward, learning-forward, and partnerships-forward. We invite you to join us as we work towards building the future of healthcare in British Columbia.

How to Apply

Equity, diversity and inclusion are essential to delivering exceptional care and to establishing a welcoming work environment. Providence Health Care is committed to building a culture of equity, diversity, and inclusion where the staff and Medical Staff – both current and prospective – feel welcomed, valued, and supported to thrive in their work. We encourage physicians from all backgrounds to apply.

Please submit a cover letter and resume to Deborah Neill (Dneill@providencehealth.bc.ca) on or before February 14, 2023.

For additional information, please contact:

- Norman Peters, Chief Operating Officer (Npeters5@providencehealth.bc.ca); OR
- Dan Kalla, Head, Department of Emergency Medicine (Dkalla@providencehealth.bc.ca).

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Sites:	Community Dialysis Clinics:
St. Paul's Hospital	East Vancouver
Holy Family Hospital	North Shore
Mount Saint Joseph Hospital	Powell River
Youville Residence	Richmond
St. John Hospice	Sechelt
St. Vincent's: <i>Brock Fahrni, Langara, Honoria Conway-Heather</i>	Squamish
Crosstown Clinic	Vancouver