



2019-2026 PHC Strategic Plan

OUR SEVEN-YEAR MISSION: FORWARD

In 2019, Providence Health Care (PHC) launched its [Mission: Forward](#) strategic plan. It's a seven-year plan that was developed through extensive engagement with Providence staff and medical staff.

Throughout our journey, we've had new learnings and made adjustments to our priorities and our plan to better reflect the current issues, new realities, challenges and opportunities we're facing in health care. One example of that is our commitment to the process of Truth and Reconciliation with Indigenous Peoples and embedding it in everything we do.

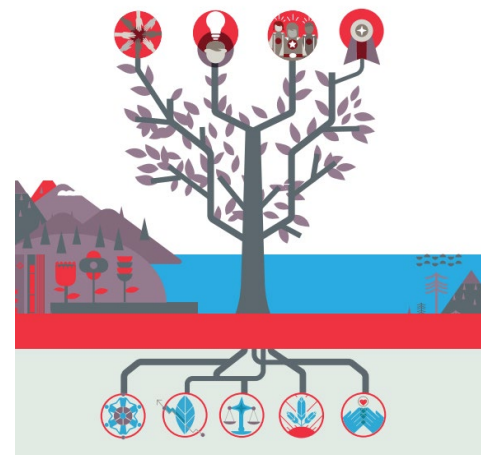
To this end, Mission: Forward was refreshed in 2022, positioning us to successfully deliver upon our strategic priorities and goals for 2022 and beyond.

OVERVIEW

Mission: Forward sets out four [Strategic Directions](#). These Strategic Directions are a set of priorities with overarching goals to help us organize and plan our work through to 2026:

- **Quality-Forward:** Exceptional Quality, Safety and Value
- **People-Forward:** Inspiring People and Teams
- **Learning-Forward:** Discover, Learn and Innovate for Impact
- **Partnerships-Forward:** Partner to Transform Health Care

Each of the Physician Advisory Committees (PACs) align with a Strategic Direction, fostering medical staff engagement and helping advance Mission: Forward.



Mission: Forward also sets out five [Foundational Principles](#) that describe our core beliefs. They hold us accountable, and serve as a perpetual framework for our actions.

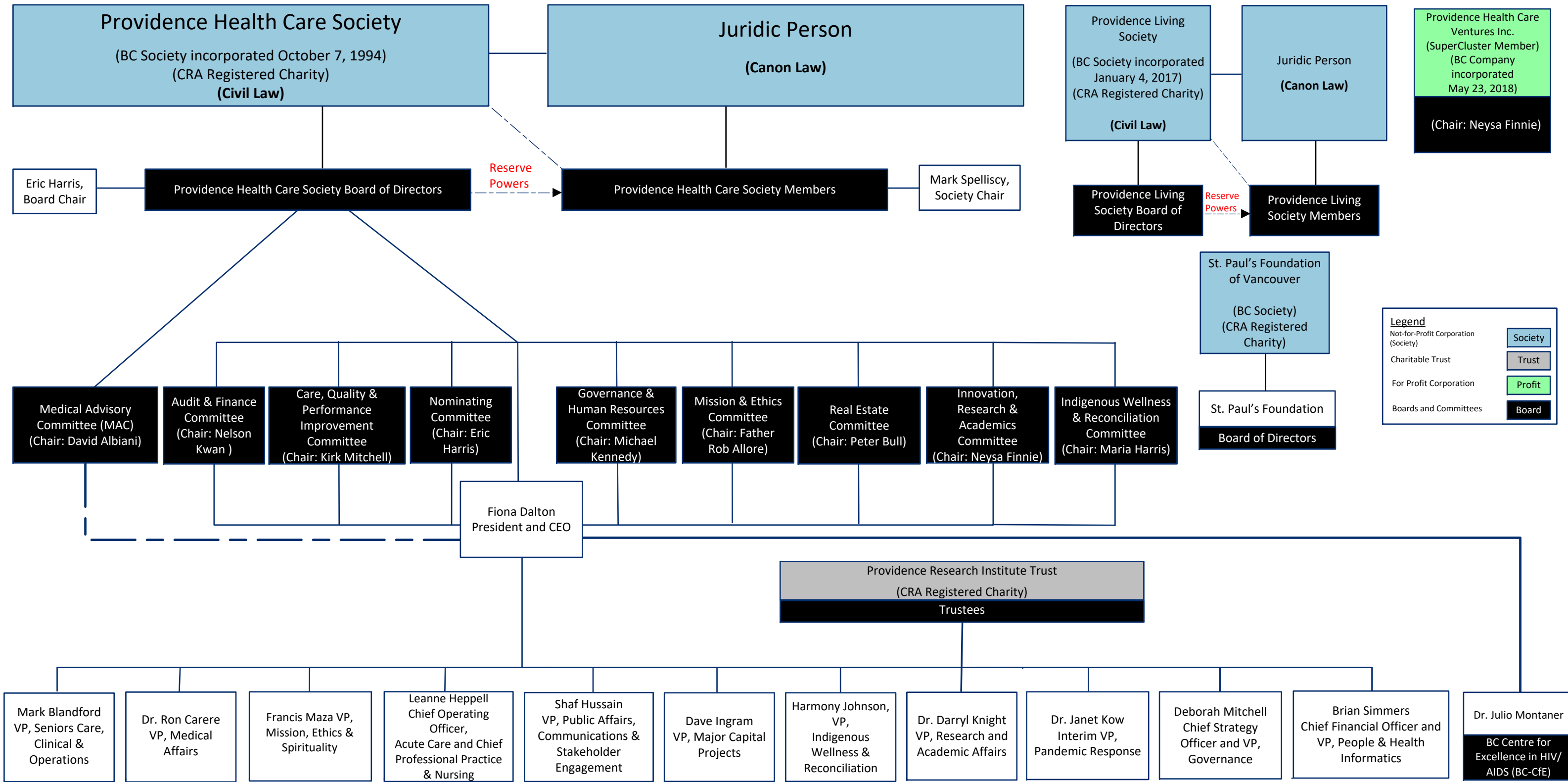
Every year, PHC defines annual Actions and Deliverables. These annual actions and deliverables connect to broad, multi-year Strategic Priority Initiatives and Unique/Episodic Operational Initiatives. They reflect the areas that were collectively identified as being important to Providence staff and medical staff.

RESOURCES

- Read more about our [Mission: Forward](#) and annual [Actions and Deliverables](#) (requires a PHC login)
- Learn about PHC's [Indigenous Wellness and Reconciliation Action Plan \(IWRAP\)](#)
- Questions about our Mission: Forward? Contact Providence2026@providencehealth.bc.ca

PROVIDENCE HEALTH CARE – GOVERNANCE

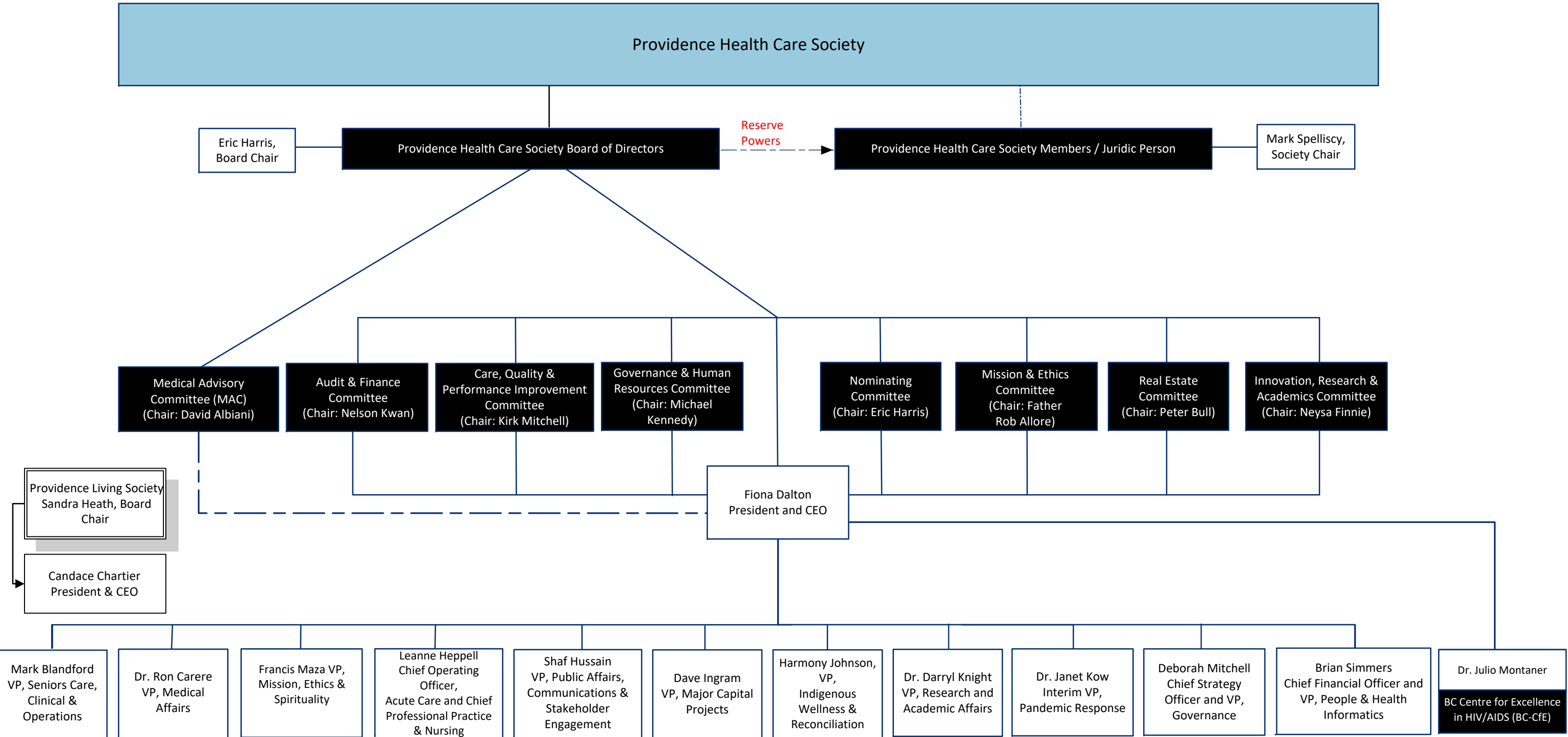
Updated: Feb. 8, 2022



Legend

- Not-for-Profit Corporation (Society) Society
- Charitable Trust Trust
- For Profit Corporation Profit
- Boards and Committees Board

PROVIDENCE HEALTH CARE – GOVERNANCE STRUCTURE



PROVIDENCE HEALTH CARE – GOVERNANCE STRUCTURE

